



"Ayushman Bharat Pradhan Mantri Jan Arogya Yojna"

State Health Agency

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Important Advisory

Sub :- Regarding Penalty against money charged from beneficiaries by Empanelled Hospitals

Dear EHCPS,

The Ayushman Bharat Pradhan Mantri Jan Arogya Yojna is running smoothly with your cooperation. We have circulated a number of advisories in past with directions of proper documentation and uploading of necessary documents and photographs on TMS portal. We have also circulated Death Audit format which need to be filled up by the concerned hospital within 48 hrs of death of a beneficiary during course of treatment. A number of hospitals are not yet following these guidelines resulting into rejection of their claims. Please ensure to educate the Arogya Mitra and Medical Co-ordinator who choose the package and upload documents on the portal, about the guidelines issued earlier.

A number of complaints/beneficiary audit reports with complaints of charging money by hospitals from beneficiaries during treatment, have been received by NHA as well as SHA. As per the scheme guidelines, no money can be charged from beneficiary during course of treatment. A directive dated 29th March, 2019 issued by National Health Authority, GoI has made provisions of heavy penalty against hospitals in such cases. The directive is circulated herewith as an attachment to this letter for your information.

You are advised to direct all stake holders of the scheme in your hospital such as Arogya Mitra, Medical Co-ordinator, Consultants or resident doctors to refrain from such activities.

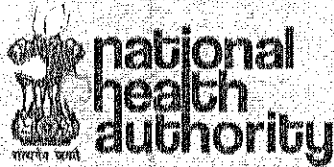
Enclosure-as above

Date : 08 August, 2019

(Dr. B.K. Pathak)

G.M (AB-PMJAY)

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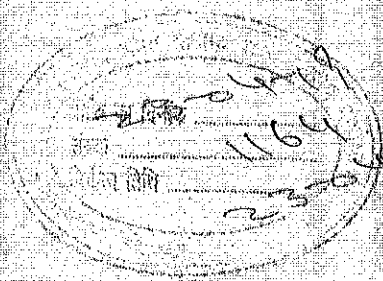


Dr. Dinesh Arora, IAS
Deputy Chief Executive Officer



Offences
Hospital

भारत सरकार
Government of India
श्रीय स्वास्थ्य प्राधिकरण
National Health Authority



D.O. No. S-12012/02/2018-NHA

Dated: 29th March 2019

Dear Colleague,

This is to inform you that to bring clarity for proper treatment of the penalty amount paid by the Hospital, the "Guidelines on Process of Empanelment for Hospital" by National Health Authority has been updated under Clause 1.10.C- Penalties for Offences by the Hospital. The guideline suggests as below:

1. Illegal cash payments by beneficiary - Full Refund and penalty up to 5 times of illegal payment to be paid to the SHA by the hospital within 7 days of the Receipt of Notice. SHA shall thereafter transfer money to the beneficiary, charged in actual, within 7 days.
2. The penalties by the hospital will be paid to the SHA in all the cases.

The detailed Guideline by National Health Authority on Hospital Empanelment are attached as Annexure I for your reference.

Looking forward to your continual support.

Enclosure: Annexure I Guidelines on Process of Empanelment for Hospital

JD-ABR/2019
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Yours sincerely,

(Dr. Dinesh Arora)

CEOs of all SHAs (except Telangana, Odisha, West Bengal and Delhi)

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23/04/2019