



“आयुष्मान् भारत-प्रधानमंत्री जन आरोग्य योजना”  
वर्तुष तल, नव वेतना केन्द्र, 10 अशोक मार्ग, हजरतमार्ग, लखनऊ

☎ 0522 - 6671125

Fax No. - 6671128

email - uprshby@yahoo.co.in

**SACHIS**

Letter: AB-PMJAY/Advisory /2019/ 1063

Lucknow: Date June, 2019

**Reminder**

**Sub :- Regarding uploading Claim documents on AB-PMJAY portal**

Dear EHCPs,

The medical auditors, while auditing the claims, have been noticing that the required documents are not being uploaded by hospitals despite repeated advisories, sent during last couple of months.

**Please follow the guidelines as mentioned below to avoid rejection of claims or delay in payment due to repeated queries.**

- 1- Upload only relevant documents to confirm/support diagnosis and procedure carried out.
- 2- Upload specific documents at designated places on the portal
- 3- Pre operative and post operative radiographic film with patient name and date must be uploaded along with reports to support diagnosis and treatment.
- 4- The radiology and pathology reports without name and signature of radiologist/pathologist are not valid.
- 5- Photo of scar/stitched wound (except on private parts) need to be uploaded.
- 6- Pre anesthetic evaluation and anesthesia note is mandatory in GA/Spinal anesthesia.
- 7- OT notes with daily progress reports signed by surgeon mandatory.
- 8- Stickers of implants e.g. IOL, orthopedic implants, hernia mesh etc. need to be uploaded with OT notes.
- 9- Daily drug chart, TPR chart, intake-output chart wherever necessary, must be uploaded.
- 10- HPE report in cases of cholecystectomy, hysterectomy etc. must be uploaded.
- 11- History of past illness mandatory in cases of repeated admissions.
- 12- Claim is likely to be rejected if the uploaded documents do not confirm the procedure carried out.

(Dr. B.K. Pathak)  
G.M (AB-PMJAY)

प्रेषक,

मुख्य कार्यालयक अधिकारी  
ए0बी0पी0एम0जे0ए0वाई0 (साचीज)  
चतुर्थ तल, नव चेतना केंद्र,  
10, अशोक मार्ग, हजरतगंज, लखनऊ।

सेवा में,

समस्त इम्प्लीमेंटेशन सपोर्ट एजेंसी,  
ए0बी0पी0एम0जे0ए0वाई0  
उत्तर प्रदेश।

पत्रांक : ए0बी0पी0एम0जे0ए0वाई0/आई0एस0ए0/431-~~9~~ न्य० लखनऊ: दिनांक 05 अप्रैल, 2019

विषय: आयुभान भारत-प्रधानमंत्री जन आरोग्य योजना के अन्तर्गत आई0एस0ए0 द्वारा दायित्वों के निर्वहन के सम्बन्ध में।

महोदय,

गत कुछ सप्ताह में स्टेट हेल्थ एजेंसी की टीम द्वारा विभिन्न जनपदों के भ्रमण के उपरान्त यह पाया गया कि आबद्ध चिकित्सालयों में तैनात आरोग्य मित्र तथा चिकित्सालय के नोडल अधिकारी योजनान्तर्गत लाभार्थियों को भर्ती करने तथा क्लेम जनरेट करने, आवश्यक अभिलेख अपलोड करने आदि में पूर्ण रूप से प्रशिक्षित नहीं है। यह भी संज्ञान में आया है कि आई0एस0ए0 द्वारा ऐसे अग्रज व्यक्तियों के गोल्डेन कार्ड भी अप्लू किये गये हैं जिनका नाम एस0ई0सी0सी0 डेटा में नहीं है। स्पष्ट है कि साचीज व आई0एस0ए0 के मध्य अनुबन्ध-पत्र के बिन्दु संख्या-09 "Obligation of ISA" में अंकित दिशा-निर्देशों के अनुरूप आई0एस0ए0 द्वारा अपने दायित्वों का निर्वहन सुचारु रूप से नहीं किया जा रहा है, जिसके कारण बेनीफिशियरी आइडेन्टीफिकेशन में अनियमितता के प्रकरण सामने आ रहे हैं तथा आबद्ध चिकित्सालयों के क्लेम सम्पानान्तर्गत निस्तारित नहीं हो पा रहे हैं। आई0एस0ए0 द्वारा निम्नलिखित बिन्दुओं पर कड़ाई से अनुपालन अनिवार्य है अन्यथा अनुबन्ध पत्र में निहित प्रावधानों के अनुरूप आवश्यक दण्डात्मक कार्यावाही सुनिश्चित की जायेगी।

1. प्रत्येक आई0एस0ए0 द्वारा यह सुनिश्चित किया जाये कि उनके जनपदों में अनुबन्ध के अनुरूप आवश्यक पदों पर कर्मिकों की तैनाती की जा चुकी है तथा वो अपने निर्धारित दायित्वों का निर्वहन कर रहे हैं।
2. बेनीफिशियरी आइडेन्टीफिकेशन में गोल्डेन कार्ड हेतु अपूर्ण देते समय सतर्कता बरती जाये।
3. आई0एस0ए0 द्वारा ऑडिटर्स को क्लेम भेजने से पूर्व निम्नलिखित बिन्दुओं पर ध्यान दिया जाये अन्यथा ऐसे क्लेम जो अभिलेखों के आधार पर प्रमाणित न होते हों, के सापेक्ष सम्बन्धित

आई०एस०९० को अनुबन्ध की शर्तों के अनुरूप दंष्ट्रित किया जायेगा :-

- विकिसालायाँ द्वारा पैकेज के प्री-ऑथराइजेशन हेतु आवश्यक सभी अभिलेख सही प्रकार से टी०एम०एस० पोर्टल पर अपलोड किये जायें जो स्पष्ट रूप से पठनीय हों तथा जिससे डायनोसिस प्रमाणित होता हो। इसी प्रकार ऐसे समस्त अभिलेख जो किये गये प्रोसिजर को प्रमाणित करते हों, पोर्टल पर अपलोड किये जायें। उदाहरणस्वरूप एक्सरे एवं यू०एस०जी०/सी०टी० स्कैन/एम०आर०आई० स्कैन जिस पर लाभार्थी का नाम एवं तिथि अंकित हो। सभी रेडियोलॉजिकल रिपोर्ट रेडियोलॉजिस्ट/सोनोलॉजिस्ट द्वारा हस्ताक्षरित हों। ऑपरेशन नोट एवं एनेस्थिसिया नोट सम्बन्धित विशेषज्ञ द्वारा हस्ताक्षरित हों, पैथॉलॉजिकल रिपोर्ट/हिस्टो पैथॉलॉजी रिपोर्ट पैथोलॉजिस्ट द्वारा हस्ताक्षरित हो। हस्ताक्षर के नीचे हस्ताक्षरकर्ता की सील लगनी हो।

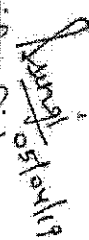
- यदि लाभार्थी आई०सी०यू०/एच०डी०यू० में भर्ती हों तो बेड पर रेगी की फोटो इस प्रकार ली जाये जिससे आई०सी०यू०/एच०डी०यू० में लगे उपकरण स्पष्ट रूप से दिखाई दे।
- सर्जिकल केसेज में डिस्चार्ज के समय लाभार्थी की ऐसी फोटो अपलोड की जाये जिसमें "Scar" स्पष्ट रूप से दिखाई दे। ऐसा करते समय लाभार्थी की निजता का ध्यान रखा जाये।
- सर्जिकल इम्लान्ट्स, हार्निया मेथ, आई०ओ०एल० आदि के स्टिकर ऑपरेशन नोट के साथ अवश्य अपलोड किये जायें।
- मेडिकल केसेज में लाभार्थी की डेली प्रोग्रेस रिपोर्ट, टी०पी०आर० चार्ट, ट्रीटमेन्ट चार्ट, डायनोसिस को प्रमाणित करने हेतु आवश्यक जांच जो सम्बन्धित विशेषज्ञों द्वारा हस्ताक्षरित हों, अवश्य अपलोड किये जायें।
- अभिलेखों को अपलोड करते समय यह ध्यान रखा जाये कि टी०एम०एस० पोर्टल पर निर्धारित स्थान पर ही सम्बन्धित अभिलेख अपलोड किये जायें। यह ध्यान दिया जाये कि अपलोडेड अभिलेख स्पष्ट रूप से पढ़े जा सकें।

ओ०टी० नोट्स, डिस्चार्ज कार्ड, क्लीनिकल फोटोग्राफ आदि के सम्बन्ध में भारत सरकार के दिशा निर्देश तथा उदाहरण के तौर पर कुछ प्रोसीजरर्स के प्री-आथराइजेशन तथा वलेम हेतु आवश्यक अभिलेखों की सूची इस पत्र के साथ सलमन है। यह स्पष्ट किया जाता है कि अपूर्ण अथवा आवश्यक अभिलेखों के न होने पर वलेम रिजेक्ट किये जा सकते हैं तथा सम्बन्धित आई०एस०९० को गलत अपलोड के लिए दंष्ट्रित किया जा सकता है।

अतः यह अपेक्षा की जाती है कि आई०एस०ए० द्वारा आबद्ध चिकित्सालयों का भ्रमण करते हुये उपरोक्त बिन्दुओं की आवश्यकतानुसार समीक्षा की जाये। किसी आबद्ध चिकित्सालय द्वारा की जा रही अनियमितता के सम्बन्ध में तत्काल स्टेट हेल्थ एजन्सी को सूचित किया जाये। भ्रमण के दौरान आरोग्य मित्र द्वारा किये जा रहे कार्यों की गहनता से समीक्षा की जाये, जिससे बेनीफिसियरी आइडेन्टीफिकेशन में कोई अनियमितता न हो तथा क्लेम से सम्बन्धित आवश्यक अभिलेखों का ठीक प्रकार से पोर्टल पर अपलोडिंग सुनिश्चित की जा सके।

संलग्नक : उपरोक्तानुसार।

भवदीया,

  
(संगीता सिंह)

मुख्य कार्यपालक अधिकारी  
तददिनांक।

पत्रांक : ए०बी०पी०ए०एम०जे०ए०वाई०/आई०एस०ए०/431-

प्रतिलिपि - समस्त आबद्ध चिकित्सालय, आयुष्मान भारत-प्रधानमंत्री जन आरोग्य योजना, ल०प्र० को इस आशय से प्रेषित कि प्री-ऑथराइजेशन तथा क्लेम अपलौड करते समय उपरोक्त बिन्दुओं के अनुसार कार्यवाही सुनिश्चित की जाये।

(संगीता सिंह)

मुख्य कार्यपालक अधिकारी

Procedure	Pre-Authorization (Hospitalization Photograph is Mandatory)	Claim
Cataract with foldable hydrophobic acrylic IOL by Phaco emulsification tech(S300029)	A Scan Report Clinical findings Keratometry	Clinical photograph, IOL Sticker on Discharge Summary, OT Notes with name of procedure
Cataract with non-foldable IOL using SICS technique	A Scan Report Clinical findings Keratometry	Clinical photograph, IOL sticker on Discharge Summary, OT Notes with name of procedure
Haemodialysis/Peritoneal Dialysis (only for ARF) - per session(M100070)	1st Case-RFT, Serum Electrolytes, USG	Dialysis Notes, Picture of patient with on-going dialysis, Casesheet
Enteric fever(M100018)	Clinical Notes, CBC, Widal/ELISA	Clinical Notes, Vital Chart, Treatment Chart
Acute febrile illness(M100011)	Clinical Notes suggestive of acute illness/fever, CBC	Clinical Notes, Vital Chart, Treatment Chart
UTI(M100013)	Clinical Notes, Urine R/M, CBC	Clinical Notes, Vital Chart, Treatment Chart, Urine C/S (optional)
Laparoscopic Cholecystectomy(S100181)	USG/CT Scan Report with Radiologist's signature, LFT (optional)	Clinical/Scar Photo, HPE Report, Detailed OT Notes
Acute gastroenteritis with moderate dehydration(M100001)	Clinical notes with mentioned severity of dehydration	Clinical Notes, Vital Chart, Treatment Chart
Pyrexia of unknown origin(M100026)	Clinical Notes, CBC, MP, Widal	Clinical Notes, Vital Chart, Treatment Chart, Relevant Investigations
Acute exacerbation of COPD(M100046)	Clinical Notes, Oxygen saturation at room air and on O2, Chest X-Ray Film	Clinical Notes, Vital Chart, SpO2 Treatment Chart
Acute exacerbation of COPD(M100012)	Clinical Notes, Oxygen saturation at room air and on O2, Chest X-Ray Film	Clinical Notes, Vital Chart, SpO2 Charting, Treatment Chart
Respiratory failure due to any cause (pneumonia, asthma, COPD, ARDS, foreign body, poisoning, head injury etc.)	Clinical Notes, Oxygen saturation at room air and on O2, Chest X-Ray Film, ABG Report	Clinical Notes, Vital Chart, SpO2 Charting, Treatment Chart, (Picture of Patient on ventilator if intubated- ESSENTIAL if ICU Admission

			with Ventilatory Support Blocked)
Acute bronchitis(M100005)	Clinical Notes, Oxygen saturation at room air and on O2, Chest X-Ray Film		Clinical Notes, Vital Chart, Treatment Chart.
Vaginal hysterectomy with anterior and posterior colpoproctorrhaphy(S400010)	Clinical Notes s/o prolapse/procedentia, Pre-surgical Ultrasonography	Clinical Photograph of specimen (uterus), HPE Report or USG Screening, OT Notes	
Caesarian Delivery(S400034)	Clinical Notes with specific indication for CS with relevant investigation, last trimester USG with fetus in utero (optional)	Picture of New-Born with mother, OT Notes	
Hernioplasty - Inguinal(S100076)	Clinical notes, Hospitalisation photograph (while ensuring patient privacy), *USG Report (mandatory field)	Clinical Notes, Scar photo and OT notes, Mesh sticker on discharge summary	
Accelerated hypertension(M100007)	Clinical Notes s/o hypertension	Clinical Notes, BP Chart, Treatment Chart	
Eversion of Hydrocele Sac - Bilateral(S100055)	Clinical notes, Hospitalisation Photograph (while ensuring patient privacy), * USG Report (mandatory field)	OT Notes, Clinical notes	
Severe anaemia(M100009)	Clinical notes, HB% Lab Reports with signature and seal of Pathologist	Clinical notes, HB% on discharge, receipt of blood bag (if blood transfused)	
Cholecystostomy(S100154)	Contrast X-ray/USG/CT	Clinical Photograph, OT Notes	
Acute asthmatic attack(M100045)	Clinical Notes, Oxygen saturation at room air and on O2, Chest X-Ray Film, ABG Report	Clinical Notes, Vital Chart, SPO2 Charting, Treatment Chart, (Picture of Patient on ventilator if Intubated- ESSENTIAL if ICU Admission with Ventilatory Support Blocked)	
AKI/ renal failure(dialysis payable separately as an add on package for )(M100064)	1st Case-RFT, Serum Electrolytes, USG	Dialysis Notes, Picture of patient with on-going dialysis, Caseshet	
Malaria(M100014)	Clinical Notes, Investigation for Malarial Parasite	Clinical Notes, Vital Chart, Treatment Chart	
Dysentery(M100003)	Clinical notes, CBC	Clinical Notes, Vital Chart, Treatment Chart	

Acute gastroenteritis with severe dehydration(M100048)	Clinical notes with mentioned severity of dehydration	Clinical Notes, Vital Chart, Treatment Chart
Open Reduction Internal Fixation (Large Bone)(S500055)	X Ray film of the Fracture	X Ray Post-surgery with intact implant and scar Photo
Pneumonia(M100019)	Clinical notes, Chest X-Ray	Clinical Notes, Vital Chart, Treatment Chart
Fisurectomy and Haemorrhoidectomy(S100054)	Clinical notes	OT notes
Recurrent vomiting with dehydration(M100002)	Clinical notes	Clinical Notes, Vital Chart, Treatment Chart
Renal colic(M100004)	Clinical notes, X-Ray KUB/USG	Clinical notes, USG Whole Abdomen
Cholecystectomy Exploration of CBD(S100153)	Pre-Surgery USG/CT Scan Report with Radiologist's signature, LFT & NS2 Antigen Report	Clinical/Scar Photo, HPE Report, OT Notes
Dengue fever(M100015)	Clinical Notes, Platelet Count, NS1 & NS2 Antigen Report	Clinical Notes, Vital Chart, Treatment Chart
Blood and blood component transfusion(M100068)	Clinical Notes, Blood Group Matching, CBC Report	Blood Bag Receipt/Stricker, Transfusion Notes
Admission for a diagnostic procedure leading to treatment requiring admission, e.g. bone marrow and bone biopsy, endoscopy, liver biopsy, bronchoscopy, CT/MRI under GA, broncho-alveolar lavage, lumbar puncture, muscle biopsy, pleural aspiration, ascitic tapping etc.)	Evidence of condition requiring the procedure	Relevant reports for which procedure was booked

OT notes (should be on hospital stationary and not on plain paper)

- Dates
- Name of surgeon
- Anesthetist
- Surgery done (site, side and findings )
- Post opp care
- Any complications
- Signature

Clinical notes

- Dates of admission
- Each day progress report, vitals, clinical notes and treatment given
- Just "continue all" should not be acceptable

Discharge card

- DOA
- DOD
- DOO
- Presenting symptoms
- Treatment given
- Follow-up advice
- Investigations done
- Key finding of investigation

Clinical Photographs

- Face of the person and site of surgery shall be visible in same frame
- It should not be a google image





AB PMJAY &lt;pmjayup@gmail.com&gt;

## Regarding: Advisory for hospital claims under PMJAY

100 messages

AB PMJAY &lt;pmjayup@gmail.com&gt;

Thu, Apr 25, 2019 at 6:45 PM

To: MOHIT1978@rediffmail.com, cmsfyzb@gmail.com, shreyahospital837@gmail.com, cms.hardoi@gmail.com, drajeevyag01@gmail.com, tyagimegha0831@gmail.com, HOSPITALSHIVAM@gmail.com, cmskasturbamahilahosp@gmail.com, supchbhangel@gmail.com, sunayanevhospital01@gmail.com, nkoberai56@gmail.com, ashma saqlani <sarahospital@hotmail.com>, dubeyprakha6962@gmail.com, kallashveyehospital@gmail.com, Rohilkhand Medical College <rsbyrmch@gmail.com>, rsdhospitalmdd@gmail.com, dramit1212@gmail.com, dr.vinodrathore@gmail.com, cresthospital16112017@gmail.com, ganeshbiling@gmail.com, samirjain29@gmail.com, bhagatram.rana@rediffmail.com, hospital.manav@gmail.com, checkundor@gmail.com, cms\_dch@yahoo.co.in, uhmhospitalkanpur@gmail.com, blockbidhoo@gmail.com, checkundor@gmail.com, dineshsinghraur@gmail.com, CHC Lalganj PBH <chclalganjpbh@gmail.com>, Gauriganj Amethi <amethigauriganj@gmail.com>, sicsbd.sre@gmail.com, virendrahospital@gmail.com, cmswftfazabad@gmail.com, cmsrnfarrukhabad@gmail.com, cmsulfanpur@gmail.com, yggrims13@gmail.com, disthgkp@gmail.com, brdnalanagar@gmail.com, mmghospital@gmail.com, frubaheri@gmail.com, district\_h@yahoo.com, jdkkbi@gmail.com, cmsfmeerut@gmail.com, sicdmdd@gmail.com, cmsfmbd@gmail.com, cmsfbi@gmail.com, bpmuamroha@rediffmail.com, lohalahospital.lko@gmail.com, sic.vabwhko@gmail.com, ylbmahila@gmail.com, chc.bamaur@gmail.com, mothchc@gmail.com, cms\_agra@rediffmail.com, chcfatehpur@gmail.com, cmsmdra@gmail.com, c.m.sblp@gmail.com, chepatti@gmail.com, cmsmale.bh-up@gov.in, cms\_femalebkk@yahoo.in, cmsdhtzd@gmail.com, bmcindiranagarlko@gmail.com, bmcpgaliganj786@gmail.com, gtbhalld@yahoo.com, bmc\_nkroad@yahoo.in, bmcslmh@gmail.com, bmcalsihagh@gmail.com, chcmall174@gmail.com, cmslbr@gmail.com, #sbdjr243601@gmail.com, cmsorai.female@gmail.com, dwh.firozabad@gmail.com, cmsmaleorai@gmail.com, CMSFEMALE27BDN@gmail.com, cmsdhtp@gmail.com, dwh.jhs@gmail.com, sic.varanasi@gmail.com, CMS Balfampur <cmsbalfampur@gmail.com>, cmsmdhp2016@gmail.com, sss317464@gmail.com, districthospitalfaizabad@gmail.com, phclaxmanpur@gmail.com, mlbcancerdepartment@gmail.com, cmsdwh01@gmail.com, ghtampurblock@gmail.com, MARKETING.NOIDA@kailashhealthcare.com, drajeshrivastava1505@gmail.com, cmsftrh@yahoo.com, chebkt@gmail.com, cmsfspn@gmail.com, abhishkekumar@centreforsight.net, drsuraj@ramamedicare.com, vbn.cms@gmail.com, rubavathysims@gmail.com, BPMU PHOOLPUR <bpmupho@gmail.com>, yashloknursinghome@gmail.com, snchalld2014@gmail.com, visioncare.ahmad786@gmail.com, sspglnoida@gmail.com, cmskasganjdist@gmail.com, chcitaunja@gmail.com, cmsshikohabad@gmail.com, dwhmpj@gmail.com, cmsdm@rediffmail.com, cms.dch.au@gov.in, phckopaganj@gmail.com, chcsangipur@gmail.com, cmsmalehdhardoi@gmail.com, cms.rh123@gmail.com, phcbj@gmail.com, cmsbaghpai@gmail.com, chcdasna@yahoo.com, dwh.sultanpur@gmail.com, cmsfmrz@yahoo.co.in, chc.sangrangarh@gmail.com, chogaurar@gmail.com, chcraniganj@gmail.com, phcmandhata@gmail.com, RAVINDAGAR@yahoo.com, Shekhar Kumar <shekhar@yashnodahospital.org>, cmsskbdt@gmail.com, reachkdh@gmail.com, ahmhospital@gmail.com, chechnishrikh@gmail.com, cms.dwh.rnb-up@gov.in, sicmzp@gmail.com, cmsf.dwh@gmail.com, bpmujoya1@rediffmail.com, chinhat.chc456@gmail.com, bareillycmsdwh15@gmail.com, chogarh3@gmail.com, cmsfemale@gmail.com, cms\_bsr@yahoo.com, cms.unnao@yahoo.in, sicdwh.gr-up@gov.in, dh.mathura@gmail.com, cmsmaumale@gmail.com, svbphospital@gmail.com, cmsgonda@gmail.com, chcpsawan@rediffmail.com, chcsidhaulistapur@gmail.com, chcdhaulana@gmail.com, bpmuhasanpur@rediffmail.com, cms.abn1 <abn.cms@gmail.com>, cnscbalfampur@gmail.com, bpmuachalganj@gmail.com, cmschitrakoot@rediffmail.com, cmswghazipur@gmail.com, cmsdmoffice@gmail.com, fru.babina@gmail.com, chc.bangra@gmail.com, bpmunawabganj@gmail.com, satyamed@hotmail.com, dranilohri@yahoo.co.in, rochisnati.92740@gov.in, trustee@gsmedicalcollege.in, tandonnursing2000@gmail.com, cms.tbhko@gmail.com, superintendenttirjiganj@gmail.com, cmswomenhospital11@gmail.com, dr.shahid.007@gmail.com, chcdaurata@gmail.com, asnahospitaluno@gmail.com, anilsinghophtha@gmail.com, tpa@sidhhospital.org, dr.pallavagarwal@gmail.com, doccabhishek77@gmail.com, mbd.chkcd@gmail.com, cms.sprh@gmail.com, umlasinghkd@gmail.com, chc.gursarai@gmail.com, chc.chirgaon2@gmail.com, chc.barhatganj@gmail.com, phcmachtrehta@gmail.com, phcbarajalapur@gmail.com, mauranipur.chc@gmail.com, chemohammadabad@gmail.com, chc.dalrnau@gmail.com, dayachalganj@gmail.com, directorhl2012@gmail.com, mentalhospitalvara@gmail.com, chefaridpur@gmail.com, CHC Amethi <bpmu.amethi@gmail.com>, DWH.ETAH@gmail.com, bmcchandarragar@gmail.com, chcrasulabad@gmail.com, dduljinhospital1@gmail.com, cmsftfp@gmail.com, supdtcheshamil@gmail.com, baglatahospital@gmail.com, singharfemalahospital@gmail.com, cmsdhagra@yahoo.in, cmsswfi@gmail.com, superintendentadri@gmail.com, drankit6786@gmail.com, chcsirsiya.11@gamil.com, doc\_sujit23@yahoo.com, ankurhospital14@gmail.com, saurabhmisra300@gmail.com, jaiswal.dr.dinesh@gmail.com, kksukia94@gmail.com, uttam Patel 1980@gmail.com, maasharadahospital@gmail.com, drajeevsi ngh1972@gmail.com, muskanomcentre@gmail.com, cashless.sevath2017@gmail.com, ch.hospital2008@gmail.com, ranahospital.in@gmail.com, kamlahospital@yahoo.co.in, fauziaasrarf1@gmail.com, cmsmba.f1@gmail.com, guptahospital51@gmail.com, chcmawana@gmail.com, cms.m.kheri@gmail.com, cms.kheri@gmail.com, kmchospital500@gmail.com,

prakashyehosp@gmail.com, rohitarora22@gmail.com, chcjalaun@gmail.com, chcpukhrayan@gmail.com, chcgillola@gmail.com, dtronrai@gmail.com, bpmupatherdeva@gmail.com, chcmahroni@gmail.com, cmsmale.fatehpur@gmail.com, paliachc@gmail.com, chcgolakheriup@gmail.com, bpmurehra@rediffmail.com, re\_itsumit606@gmail.com, drchchsheshwariganj@gmail.com, cms\_maharajganj@rediffmail.com, raja.dutta@sharda.ac.in, prachilhospital@gmail.com, pddh.varanasi@gmail.com, cms\_sallgath@gmail.com, cmskhrufja@gmail.com, bpmusalempur@gmail.com, bpmucampierganj@gmail.com, ts.kuckreja@navathhealthcare.com, rajeevdx1328@gmail.com, chcpayagpur@gmail.com, imhh.agra@gmail.com, bpmugauri@gmail.com, RAJESHWAR YADAV  
 <yadav.rajeshwar@gmail.com>, chgosaiganj@gmail.com, chcmlyg@gmail.com, lbm.hos@gmail.com, chcghorawal@gmail.com, Chc Dewa <chcdewa@gmail.com>, cmsdeoria@gmail.com, MOICCHCBINAULLI@gmail.com, cmsazm@gmail.com, BPMU LALGANJ <bprmulal@gmail.com>, cmsdistric276001@gmail.com, bpmupiprach@gmail.com, <bpmusath@gmail.com>, phcbaghat@gmail.com, cmsshamirpur01@gmail.com, bpmupiprach@gmail.com, cmswshre@gmail.com, bhch.arazlines@gmail.com, shivamsharma10425@gmail.com, Chief Medical Superintendent CMS <cmsbhb@gmail.com>, smedicalcollegeab@gmail.com, chc.bhinga1@gmail.com, cmsrdrn@gmail.com, cmsrampur0595@gmail.com, cmswomenhospital@gmail.com, baghrachc@gmail.com, cmsmsbshadoli@gmail.com, GEETAHOSPITAL\_SULTANPUR23@gmail.com, drsunil2120@gmail.com, chcamargafpbh1@gmail.com, chcbelkharath@gmail.com, chc.baregaon@gmail.com, bpmugola@gmail.com, cmsauraiya@gmail.com, shahmemorial20@gmail.com, phc.arnwa@gmail.com, ANHOSP@gmail.com, chckaiseriganj@gmail.com, sudhirdm@yahoo.co.in, chcnauranga@gmail.com, cmskushinagar@gmail.com, chckaisa86@gmail.com, bpmubansgaon@gmail.com, barautmedicityhospital@gmail.com, deansnmc@yahoo.in, rachithospital@gmail.com, ashtahospital78@gmail.com, shimsdsheshadm@gmail.com, eyecareezamgarh@gmail.com, vkprakash@yahoo.com, SHARDAPOLYCLINIC2013@gmail.com, vedanta.tpa@gmail.com, raj.anandhospital@gmail.com, dratZalahmad786@gmail.com  
 Cc: rsrivastav@mndindia.com, up\_pnjay\_coordinator@mndindia.com, suhasis.karizma@gmail.com, aalam@bajora.in, rakeshkumar.singh@vidalhealthtpa.com, wasim.khan@vidalhealthtpa.com, sudipta@healthindiatpa.com, amreshmishra@healthindiatpa.com, uprsbydrbkrp@gmail.com, snopnjay@gmail.com

Dear Team EHCPS,

We are pleased to have you as an active stake holder of the biggest ever health scheme of the country – Aayushman Bharat Pradhan Mantri Jan Aarogya Yojana. In the last seven months of the scheme, we have experienced issues regarding preauthorization, claim settlement etc. and learnt how to resolve them.

There have been multiple issues from your side regarding queries about claims, delayed payment of claims and rejection of claims. Such issues arise mainly because of non compliance with the guidelines of the scheme at hospital end. We have been sharing important directives with you from time to time to avoid any procedural delay in claims settlement or to avoid claims rejection.

During audit of claims by ISAs and SHA medical auditors, broadly following type of irregularities have been observed which lead to queries and eventually delay in payment of claims.

1. Relevant documents supporting package/procedure blocked and treatment carried-out, are not uploaded. It is mandatory to upload documents which prove the diagnosis and the treatment given to beneficiary.
2. Some times uploaded documents are illegible, not clear or not properly uploaded at the designated site.
3. CT, MRI,X-Ray films are not uploaded. The reports are not signed by Radiologist. Similarly pathology reports are not signed by Pathologist.
4. Multiple packages are blocked even though they are not required and hence are rejected by panel of experts.
5. Unnecessary prolonged stay in ICU/HDU. In some cases Beneficiary was admitted in routine ward but claim raised for ICU.

In order to avoid unnecessary delay in payment of claims, you are advised to strictly follow some of the important guidelines as mentioned below.

1. Upload of all relevant documents in support of the diagnosis/preauthorization/treatment carried out.
2. All documents should be signed by concerned specialist with their stamp.
3. Radiology reports must be uploaded with respective films with patient name and date mentioned on the film.

4/26/2019

Gmail - Regarding: Advisory for hospital claims under PMJAY

4. Photo of beneficiary on bed must reveal the type of ward – ICU/HDU/Routine ward.
5. In surgical packages, Pre-operative photo and Post-operative scar photo need to be uploaded. While doing so, privacy of the beneficiary must be ensured. Photo of private parts is not allowed.
6. All uploaded documents must bear the name of beneficiary and date.
7. You must regularly check the portal for any queries from ISA or SHA. Delay in updating the queries will further delay claims settlement.

We assure you that your claims will be settled in time provided you follow the important guidelines.

I am sure with your active participation we shall continue to serve the nation with zeal and empathy.

"Dr. B.K. Pathak"

G.M. (Policy & Public Health)

State Health Agency,

State Agency for Comprehensive Health and Integrated Services (SACHIS)

Mail Delivery Subsystem <mailer-daemon@googlemail.com>

To: pmjgayup@gmail.com

Thu, Apr 25, 2019 at 6:44 PM